I wish VP100 videophone black open can call all VRS providers. I not like must switch ot other device (waste money have two) just so can call other companies. Not fair MUST use one company. Seems control over me. I prefer that VP open so can call ANY. Sure fine if one company "preferred" or list on top, but should not have REQUIRED or BLOCk others. Sometimes call and wait and wait long time. I prefer hang up call other company answer FAST. Thank you, Ken ARcia